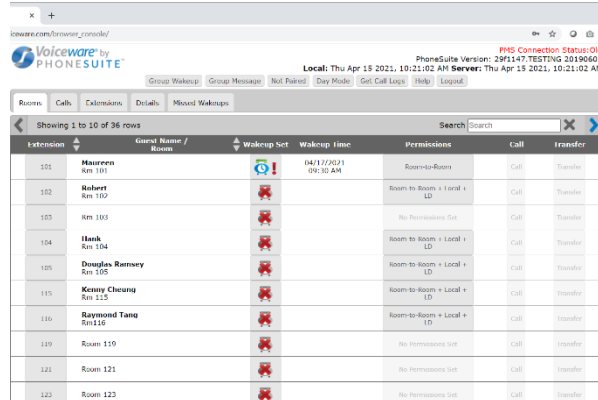


Voiceware Phone System (IP-PBX)

Hospitality WiFi is proud to offer Voiceware by PhoneSuite, a VoIP telephone system (IP-PBX) with integrated analog phone and analog trunk/PRI compatibility that is designed for today's hospitality voice communication needs. The server-based core enables PhoneSuite to enhance and improve your hotel PBX feature set continually without expensive and disruptive equipment upgrades. Voiceware is designed and built by a U.S.-based company that has been providing hotel voice communication solutions for over 20 years and whose sole focus is to produce inexpensive yet feature-rich hotel phone systems.



Extension	General Name / Room	WakeUp Set	WakeUp Time	Permissions	Call	Transfer
101	Maureen Rm 101	☑	04/17/2021 09:30 AM	Room-to-Room	Call	Transfer
102	Robert Rm 102	☒		Room to Room + Local + LD	Call	Transfer
103	Ken Rm 103	☒		No Permissions Set	Call	Transfer
104	Hank Rm 104	☒		Room to Room + Local + LD	Call	Transfer
105	Douglas Bennett Rm 105	☒		Room to Room + Local + LD	Call	Transfer
115	Kenny Chung Rm 115	☒		Room to Room + Local + LD	Call	Transfer
116	Raymond Tang Rm 116	☒		Room to Room + Local + LD	Call	Transfer
119	Room 119	☒		No Permissions Set	Call	Transfer
121	Room 121	☒		No Permissions Set	Call	Transfer
123	Room 123	☒		No Permissions Set	Call	Transfer

Best of Both Worlds – PhoneSuite combines a traditional telephony platform (analog room phones and digital and analog telephone lines) with a Voiceware server. This converts traditional analog and digital endpoints to be compatible with VoIP technology, allowing you to use existing wiring plans and phones with no expensive upgrades.

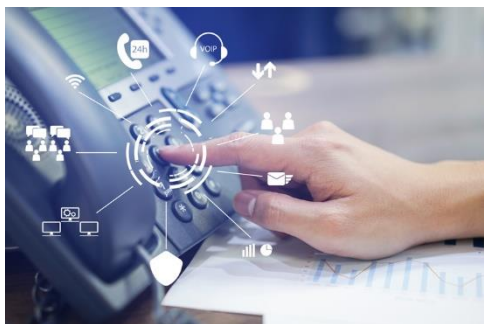
VoIP – Built using the latest VoIP technology, Voiceware is designed specifically for hotel use and is based on open standards to protect your investment and facilitate new features and functionality.

SIP or Analog – Run the latest SIP phones or your existing analog phones in the guestroom – your choice. Either way, your staff and guests can utilize the full set of advanced features available in Voiceware.

Compliance – The infrastructure supports legal requirements such as such as 911 law, Kari's Law, and Ray Baum's Act.

Standards & Integration – Meets standards for a number of major brands; built-in support for many popular PMS solutions.

One Voiceware Server in a Bundled Solution – Supports SIP trunks and PRI and two serial PMS interfaces.



Feature-Rich – The best of today's and tomorrow's phone system technology, with powerful, modern administrative features, advanced guest tools and interaction capabilities, and a new and more efficient approach to front desk communications, with, new features released quarterly.

Scalable – Voiceware runs any size hotel with the same set of features. No property is too big or too small. Starting now, your phone system can be consistent among all your properties.

FailSafe – In case of a server, LAN, or internet failure, the hardware will automatically shift into TDM failsafe mode. All calls to and from analog ports will go through, including 911 calls from analog stations to analog trunks. When the server or network problem is resolved, the hardware will detect this and shift back into Voiceware-driven mode.

Features and Benefits

ADMINISTRATIVE

- Options for premise-based (cabinet on-site, fully owned by property) or cloud-hosted (using a remote server)
- Infrastructure is compatible with variety of voice line technologies including SIP trunking and legacy PRI lines
- Ability to run full-featured SIP phones from a variety of manufacturers, including soft phones
- Extensive find me / follow me capabilities
- Infrastructure is compliant with the new requirements of 911 dialing calls, Kari's Law, and Ray Baum's Act; includes unlimited DIDs (Direct Inward Dial numbers) to support legal requirements to identify a specific room and not just the property location
- Voicemail to email forwarding
- Conference room capabilities
- Ability to handle multiple calls simultaneously
- Unlimited call/staff groupings, ring groups, and role-based queues
- Automated or on-demand staff call recording
- Financing options to fit your property's needs – CAPEX or OPEX

FRONT DESK

- Powerful browser-based console offers more functionality and an intuitive and easy-to-use interface. No more \$1,500 consoles!
- Find guests or staff quickly by name, then one-click call or transfer.
- Pop-up screen of guest information any time you answer a guest's call. Setting wakeup calls is a snap and requires almost no training.
- All wakeup activity logged. See who set, answered, or canceled a wakeup call.
- Displays important guest information, including:
 - Name
 - Native language
 - VIP status
 - Group affiliation
 - Outbound dialing permissions
 - Unlimited wakeup calls and more
- Improves guest relations.

GUESTS

- Wakeup calls and voice mail prompts are delivered in the guest's native language.
- Unlimited wakeup calls with options including daily, weekend only, or weekday only.
- Wakeup message can include weather forecast, snooze option, or transfer to room service options.
- As extensive a guest information voice tree system as you can imagine.
- Check-out from room phone option (requires PMS with remote check-out interface enabled).
- Compatible with all hotel guest phone speed dial buttons, whether SIP or analog.

**For more information, contact Mike Mitchell at Hospitality WiFi,
by phone 419-879-3155 or email mike@hospitalitywifi.com**

www.hospitalitywifi.com

Phone: 1.419.634.0587

Toll-Free: 1.800. 307.1044

Fax: 1.800.464.0832